



Volunteer FAQ's

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| How do I apply to be a volunteer? | Click this link below to register your interest for the 2017-2018 season! It's too early to receive specific information but by registering your interest to events, you will be the first to know the details as they are released. Select as many or little as you like! |
| I am having trouble completing my application form, how can I get assistance? | If you are having trouble with your application please email workforce@gtrevents.com.au . One of the workforce team will be in contact within 48hours. |
| Can I apply if I don't have previous volunteer experience? | That's okay, we are looking for friendly, outgoing people to join the team. You just need to: <ul style="list-style-type: none">• Enjoy helping people• Be friendly and approachable• Be reliable• Be positive• Adhere to the volunteer Terms & Conditions when you submit your application |
| I have signed up to be a volunteer and have not yet received a confirmation email or receipt? | Check to see that your confirmation email has not been intercepted by your email spam filter i.e. placed in your "Trash" Add workforce@gtrevents.com.au to your contacts to ensure that this doesn't get missed |
| Will accommodation be provided for volunteers? | No. The event organisers will not cover the cost of accommodation for volunteers. Each volunteer is responsible for arranging their own accommodation requirements. |
| How do I get to and from my volunteer shift? | All volunteers are responsible for their own transport requirements to and from workforce check-in. Check out Public Transport Victoria for information. |
| I will be driving to my volunteer shift, is there parking available? | Parking will be available for volunteers at most check in locations. Locations will be specified in your workforce documentation. |
| What will volunteers receive to perform their role? | We will provide you with a 'Workforce Kit' which includes: <ul style="list-style-type: none">• Uniform• Accreditation• Catering*• Role specific equipment (where required) * Shifts 4+hours will receive a lunch pack. Shifts under 4 hours will receive a snack pack. |
| What meals are provided for volunteers? | Dependent on the duration of your shift you will either be provided with a snack pack (>4 hour shift) or a lunch pack (<4 hours) while on your rostered shifts. We will also keep you hydrated with water. |
| Do you cater for dietary requirements for volunteers? | As we try our hardest to cover all dietary requirements we have limitations on what can be provided: <ul style="list-style-type: none">• Vegetarian• Vegan• Gluten Free |

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| <p>Will there be training for volunteers?</p> | <p>Induction Session (in-person) – This generally takes place on the weekend prior to the event (applicable to some events only). This session will cover off general event information, OHS, uniform and accreditation distribution.</p> <p>Role Specific Training (online) - Will be available through the volunteer portal Rosterfy or via email.</p> <p>Shift briefings (in-person)- Mandatory attend a briefing prior to your shift start, the briefing will cover off meeting your shift supervisor, on the job training and provide any additional information</p> |
| <p>What are volunteers usually required to do?</p> | <p>Depending on the event, we generally recruit volunteers for the following roles:</p> <ul style="list-style-type: none"> • COURSE MARSHAL: informs residents of a current road closure in place and informs the event control of any issues that happen in their area. You are our eyes and ears of the event, so bring a chair and a book and enjoy the race coming by! • SIGNAGE/VENUE ASSISTANT: assists with putting up the signage on the barriers to make the event look and feel good! That may also mean keeping the general even area neat and tidy. Super easy job that involves working in a small team. Please note that a little bit of bending is required for this role. • WORKFORCE/INFORMATION ASSISTANT: assist the workforce team with checking in volunteers, distributing uniforms and meals, answering questions and the general wellbeing of volunteers. Suitable for volunteers who love great customer service! • PEDESTRIAN CROSSING MARSHALS: help with controlling crowds around popular spectator areas, and ensure that spectators cross the course at appropriate and safe times of the race. Great Role for people who want to be amongst the action as they are generally located at the Start/Finish Line. |